

# Domiciliary dental care

Barking and Dagenham, Havering,  
Redbridge and Waltham Forest



Information for patients,  
service users or carers



## About this leaflet

This leaflet provides information about the community dental service and explains:

- who we are
- what we do
- how much treatment costs
- how to make an appointment

## Who are we?

The community dental service consists of dentists, therapists and dental nurses.

## What do we do?

We have a special interest in providing care for adults and children with special dental care needs. We will visit you at home if you have difficulty getting to the dental department.

In preparation for a home visit please note the following:

- The dentist and dental nurse would like to examine you in a well-lit room, on an upright chair close to a cleared table or worktop, if possible.

- Please arrange for any pets to be in an alternative room to the one being used for the examination.
- If you smoke, please open a window and do not smoke an hour before your visit.
- Please have a list of medication you are currently taking available for the dental team.

## How much does treatment cost?

You are entitled to free NHS dental services if you receive the following:

- Pension Credit
- Pension Credit Guarantee Credit
- Income Support
- Income-based Jobseeker's Allowance or income-related Employment and Support Allowance

or if you:

- are under 18 years of age
- under 19 years of age and in full time education
- are pregnant or have had a baby in the last 12 months

You will be asked to show your dentist written proof that you do not have to pay for all or part of your NHS treatment. You will also be asked to sign a form to confirm that you do not have to pay.

You will not be exempt from paying because you receive: Incapacity Benefit, contribution-based Employment and Support Allowance, contribution-based Jobseeker's Allowance, Disability Living Allowance, Council Tax Benefit, Housing Benefit or Pension Credit Savings Credit, when paid on their own.

If you are not exempt from charges, you will need to pay one of the following charges for each course of treatment you receive:

### Band 1 course of treatment

This covers an examination, diagnosis (e.g. X-rays), advice on how to prevent future problems, a scale and polish if needed, and application of fluoride varnish or fissure sealant. If you require urgent care, even if your treatment needs more than one appointment to complete, you will only need to pay a Band 1 charge.

### Band 2 course of treatment

This covers everything listed in Band 1, plus any further treatment such as fillings, root canal work or if your dentist needs to take out one or more of your teeth.

### Band 3 course of treatment

This covers everything listed in Bands 1 and 2 above, plus crowns, dentures and bridges.

Please visit the NHS choices website at [www.nhs.uk](http://www.nhs.uk) for the latest NHS dental charges.

## Making an appointment

If you think you are eligible, contact the dental team on **020 3644 2028**

An assessment will be carried out and arrangements made for any dental care you require.





**If you would like this information in Braille, large type, in another format or in another language, please ask a member staff.**

Eğer bu bilgiye kendi dilinizde sahip olmak isterseniz lütfen bir görevliye danışın.  
(Turkish)

Nëse këtë informacion e doni në gjuhën tuaj ju lutemi pyesni një pjesëtar të personelit. (Albanian)

Se desejar obter esta informação no seu próprio idioma, por favor peça a um membro do pessoal. (Portuguese)

আপনি যদি এই তথ্যটি আপনার নিজের ভাষায় পতে চান তাহলে অনুগ্রহ করে কক্ষ করণী সদস্যকে বলুন (Bengali)

در صورت تمایل به داشتن نسخه ای از این اطلاعات به زبان خود لطفاً به یکی از کارمندان ما مراجعه فرمایید.  
(Farsi)

Jeśli chcieliby Państwo uzyskać niniejszą informację w języku polskim, prosimy zwrócić się w tej sprawie do członka personelu. (Polish)

Si vous souhaitez obtenir ces informations dans votre langue, veuillez demander à un membre du personnel. (French)

உங்களுக்கு இந்த தகவலை உங்கள் சொந்த மொழியில் பெற்றுக் கொள்ள நீங்கள் விரும்பினால் தயவு செய்து ஒரு ஸ்ராவ் உத்தியோகத்தரைக் கேட்டுப் பெற்றுக் கொள்ளவும். (Tamil)

إن كنت ترغب الحصول على هذه المعلومات بلغتك الرجاء الطلب من أحد الأعضاء الموجودين. (Arabic)

Если вы хотите получить эту информацию на вашем родном языке, обратитесь к любому сотруднику. (Russian)

North East London NHS Foundation Trust (NELFT) provides community and mental health services for people of all ages in the London boroughs of Waltham Forest, Redbridge, Havering, Barking and Dagenham and community health services in south west Essex.

**North East London NHS Foundation Trust**

Trust Head Office, Goodmayes Hospital, Barley Lane, Ilford, Essex IG3 8XJ.  
Tel: 0300 555 1200

[www.nelft.nhs.uk](http://www.nelft.nhs.uk)

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